

January 17, 2014

THE CITY OF SALISBURY
HUMAN RESOURCES DEPARTMENT
City Office Building
132 North Main Street, 2nd Floor
P. O. Box 479
Salisbury, NC 28145-0479



EMPLOYMENT OPPORTUNITIES

PT Network Operations Center Technician I

The City of Salisbury is currently accepting applications for a **part-time** Network Operations Technician I position. Job will perform basic technical work providing support to internal and external customers including Infrastructure Services, Police Department, and other entities. Prepares typed report narratives for police officers; Communicates with crime victims/witnesses of minor incidents and criminal offenses by phone to document reports; performs basic troubleshooting of equipment problems and initial account activation; responds and resolves helpdesk calls from broadband customers; uses remote connection software to obtain control of computers and repair user problems; submits and monitors work orders; works with vendors and manufactures to resolve software or hardware product issues.

Requires general knowledge of common computer hardware and software problems; microcomputer hardware, software, web based software and other applications.

Position requires an Associates/Technical degree and minimal experience in customer service in an associated field or equivalent combination of education and experience.

Must have a valid driver's license in the State of North Carolina with a good driving record.

Hiring Range: \$12.78 - \$18.07/hr (DOE)

**To be considered, applicants must apply for position by 5:00 p.m. on
January 31, 2014. EOE**

For application, visit/call the City of Salisbury Human Resources Department,
City Office Building, 132 North Main Street, 2nd Floor
Phone: (704)638-5217. Download Application: www.salisburync.gov/hr
Job Opportunities Hotline: 704-638-5355